

Notice of References Cited	Application/Control No. 09/840,648	Applicant(s)/Patent Under Reexamination FITZPATRICK ET AL.	
	Examiner John Van Bramer	Art Unit 3622	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-6,061,660	05-2000	Eggleston et al.	705/14
*	B	US-5,915,244	06-1999	Jack et al.	705/14
	C	US-			
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	F	US-			
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	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Hoffman and Rogelberg, "A guide to team incentive systems", 1998, Team Performance Management, v4n1, pp:23
	V	Symons and Jacobs, "A Total Quality Management-Based Incentive System Supporting Total Quality Management Implementation", Summer 1995, Production and Operations Management, Vol 4, No. 3, pgs: 228-241
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.